



**Required Report:** Required - Public Distribution

**Date:** June 30, 2023 Report Number: IN2023-0046

# **Report Name:** Retail Foods

Country: India

Post: New Delhi

**Report Category:** Retail Foods

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# **Report Highlights:**

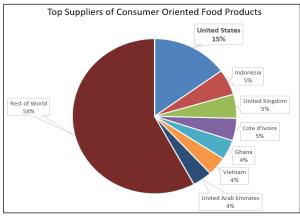
India's food retail sector will continue its upward trajectory following a decade of market evolution and sustained growth. The increased purchasing power of Indian households, growing awareness and access to gourmet products, and consumer awareness toward international cuisines and food products have acted as primary growth catalysts in the sector. While traditional brick-and-mortar retailers continue to lead sales, the growing e-commerce sector has distinguished itself by offering high-quality imported products at a good value, with the convenience of quick delivery. Import demand for U.S. tree nuts, fruits, and processed products feeds easily into India's diversified retail channels. Yet, competition from countries with freight advantages, stringent food regulations, and the Indian government's "Self-Reliant India" initiative limit market access.

# **Executive Summary**

India is the world's fifth largest economy and is considered the fastest growing middle-income market economies. At 1.4 billion persons, India now retains the largest global population, and the median age is 28 years, and over 65 percent of the population is below the age of 35. The <u>International Monetary Fund's</u> <u>World Economic Outlook Report</u> projects India's economic growth to reach 5.9 percent in 2023 and 6.3 percent in 2024. Last year, India imported \$40 billion of processed foods and related products, while exports totaled \$56 billion.

## **Imports of Consumer-Oriented Products:**

India's imports of consumer-oriented foods, led by tree nuts, spices (e.g., cloves, cinnamon, etc.), and fresh fruits, are the fastest growing imported agricultural products in the country. In 2022, India imported \$7.5 billion of consumer-oriented products, 15 percent of U.S. origin. Rising brand-oriented importers, modern retail outlets, e-retail platforms, and trendsetting restaurants are fueling the demand of consumeroriented product imports.



Source: Trade Data Monitor.

# **Food Retail Industry:**

India's food retail market is the <u>third largest</u> globally, valued at \$656 billion and is expected to reach \$1 trillion by 2030. The sector contributes over <u>10 percent</u> of the country's GDP and employs over 35 million. Food retail constitutes almost 66 percent of the country's total retail market, and growth is driven by increasing urbanization, dual-income households, and demand for health-driven products and convenience.

# India's 2022 Snapshot Consumer-Oriented Product Imports: \$7.5 billion

# **Top Import Growth Products in India:**

- Tree nuts (almonds, pistachios, and walnuts)
- Fresh fruits (apples, pears, and grapes)
- Processed fruits, foods, and preparations.

### Food Industry by Channels (U.S. Billions):

| Food Exports | \$56 billion  |
|--------------|---------------|
| Food Imports | \$40 billion  |
| Retail       | \$656 billion |

# **Top Indian Food Retailers:**

- Reliance Retail
- Avenue Supermarts Limited
- Nature's Basket

# **Top Indian Food E-Retailers:**

- Big Basket
- JioMart Reliance Retail
- Flipkart
- Amazon Pantry

# **GDP/Population (2022):**

| Population  | 1.4 billion            |  |  |
|---|------------------------|--|--|
| GDP   | 3.5 trillion (nominal) |  |  |
| GDP per capita \$2,466 (nominal)                    |                        |  |  |
| Sources: Global Trade Atlas and Trade Date Monitor. |                        |  |  |

# Situational Analysis:

| Strengths  | Weaknesses   |
|--|--|
| <ul> <li>U.S. products enjoy<br/>good reputation</li> <li>Demand for diverse<br/>range of U.S. foods and<br/>products</li> </ul> | • Lack of awareness<br>regarding the range<br>and value of U.S.<br>products  |
| Opportunities  | Threats  |
| • Growth potential in food<br>processing and imported<br>food ingredients  | <ul> <li>Certain Tariff/non-<br/>tariff barriers</li> <li>Strong competition<br/>from local/foreign<br/>suppliers</li> </ul> |

# Section I. Market Summary

India is one of the fastest growing economies in the world whose gross domestic product (GDP) is projected to grow at 6.4 percent<sup>1</sup> in Indian fiscal year (IFY) 2023 and is expected to expand 6.7 percent in IFY 2024. This growth is driven by strong domestic consumption by high income earners and growing private investment. However, the Indian government's "Make in India" policy provides an advantage to domestic food manufacturing over imports, and high import tariffs and other non-tariff barriers limit imports. Due to the uncertain regulatory environment, exporters are advised to do their due diligence before entering this market.

India's retail sector was valued at \$835 billion in IFY 2022, making it the world's third-largest food and grocery market, and it is projected to reach \$2 trillion by 2032.<sup>2</sup> India's food and grocery retail sector continues to grow due to increased demand for a range of healthy and diverse food products. This growth is primarily fueled by India's aspirational, more affluent younger consumers. India's food and grocery sector was valued at \$528.7 billion in IFY 2022, a 63 percent share of its total retail sector.<sup>3</sup>

India's retail sector has been rapidly growing following the COVID-19 pandemic with major retail chains like Nature's Basket, Spencer's, Smart Bazaar, among others, increasing their presence throughout India. India's retail sector is also taking advantage of revolutionary digital payment methods that have facilitated commerce, like Unified Payments Interface (UPI)<sup>4</sup> and other digital applications. In 2022, India registered 88.4 billion digital transactions, a 52 percent increase 2019's total of 31 billion digital transactions.<sup>5</sup>

| Туре                          | 2017       | 2018       | 2019       | 2020       | 2021       | 2022       |
|-------------------------------|------------|------------|------------|------------|------------|------------|
| Modern grocery retailers      | 17,686     | 18,756     | 19,561     | 19,548     | 20,119     | 22,112     |
| Traditional grocery retailers | 12,695,235 | 12,770,413 | 12,833,521 | 12,641,018 | 12,792,710 | 12,997,393 |
| <u>Total</u>                  | 12,712,921 | 12,789,169 | 12,853,082 | 12,660,566 | 12,812,829 | 13,019,505 |

### Table 1. India: Grocery retail outlets by Channels

Source: Euromonitor International.

### E-Grocery sector trends in India 2023

India's e-grocery market is well positioned to continue its upward trajectory in 2023. This growth is attributed to increasing demand for better-quality imported products, a shift toward healthy snacking, growing digital literacy among consumers, and convenience offered by the e-grocery platforms. These factors will not only contribute to the sustained expansion of the e-grocery sector in India's metropolitan cities but also in smaller regional cities.

# **Retail Trends**

- Digitization in the e-grocery sector will improve inventory management, demand forecasting, and supply chain operations.
- Expansion to Tier-II and Tier-III cities: E-grocery platforms will grow operations and presence to emerging cities and towns to tap into the growing demand.
- Various e-grocery companies have set new trends such as rapid grocery delivery.

- Indian companies are opting for an omnichannel (seamless shopping experience) approach by integrating online platforms with physical store to provide convenience for customers.
- Healthy snacking: Demand for healthy snacks has been increasing since the pandemic.
- Aspiration to buy imported and better-quality products: Well-traveled and digitally connected young consumers desire to purchase trending and high-quality products.

### Section II. Roadmap for Market Entry

### A. Entry Strategy:

Key factors to consider before entering or introducing products into the market:

#### • Can your product enter India and comply with local laws?

- Conduct due diligence and determine if your product has market access in India.
- Study India's varied regulations, particularly those pertaining to foods and beverages.
- Review FAS policy and <u>market reports</u>; specific custom duties, sanitary requirements.
- Consider engaging a market research firm to assist with market entry, better understand the trade challenges and opportunities, and navigate the regulatory environment.

### • Find the Right Partner

- Find a reliable importer/distributor for retail, food service, or food processing sector.
- Avoid conflicts of interest for a partner who can ensure domestic laws are followed.
- Consider whether participating in a domestic trade show would be an effective means to identify key importers/distributors/partners.
- Consider collaborating/participating in USDA/FAS-endorsed promotional activities to create and/or increase market awareness and penetration.

#### • Secure Payment Terms

- U.S. suppliers or exporters may wish to consider vehicles such as an irrevocable Letter of Credit, advance payment, and/or payment at sight.
- FAS India offices do not have the authority to mediate contractual disputes or serve as a collection agent when differences over payment or other commercial issues arise. For information about local legal services, refer to GAIN Report <u>IN6155</u>.

#### **B. Import Procedures:**

India's regulations governing imports of food and agricultural products fall under the jurisdiction of multiple Indian government authorities. For more information, exporters should refer to the 2022 Food and Agricultural Import Regulations and Standards (FAIRS) Country Report and the Food Safety Standards Authority of India (FSSAI) Food Import Clearance Manual.

#### C. Market Structure and Competition:

India's food retail sector is divided into modern set-ups (hypermarkets, supermarkets, cash and carry stores, and e-retail) and traditional formats (*Kirana* stores, mobile pushcarts, etc.). The grocery retail business operates through a multidimensional network comprised of food processors, importers, clearing and forwarding agents, wholesalers, and distributors that supply goods to both modern and traditional grocery retailers. Most imported food procurement decisions are based on consumer demand and the latest market trends. Retailers and importers

typically attend domestic and international trade shows to connect with existing and new suppliers to learn about the latest offerings from across the world.

| Company  | Website  |
|--|--|
| Avenue Supermarts Limited: DMart   | http://www.dmartindia.com  |
| Foodworld Supermarkets: Foodworld, Foodworld<br>Gourmet, Dairy Farm, Health, and Glow          | www.foodworld.in_  |
| Future Group: Big Bazaar, Nilgiris, Easy Day, Heritage<br>Fresh, Aadhaar Super Market, WHSmith | http://www.futureretail.in_  |
| LuLu Group: LuLu Hypermarket   | https://www.luluhypermarket.in/en-in   |
| More Retail Limited  | https://www.moreretail.in  |
| Reliance Retail: Freshpick, Fresh Signature, Reliance<br>SMART, SMART Point, 7-Eleven          | https://relianceretail.com   |
| Spar Hypermarket   | https://www.sparindia.com  |
| Spencer's Retail: Nature's Basket, Spencer's Retail<br>(Convenience Stores and Hypermarket)    | http://www.spencersretail.com  |
| Star (Tata & TESCO Enterprise): Star Hyper, STAR<br>Bazaar, Star Market                        | https://starbazaarindia.com  |
| Walmart India: Best Price Modern Wholesale (Cash & Carry), Flipkart                            | https://corporate.walmart.com/our-story/our-<br>business/international/walmart-india |

### **Table 2. Major Grocery Retail Chains**

### Table 3. Major Grocery E-Retail Platforms

| Company           | Website                     |
|-------------------|-----------------------------|
| Amazon Pantry and | https://www.amazon.in       |
| Amazon Fresh      |                             |
| Big Basket        | https://www.bigbasket.com   |
| BlinkIt           | https://blinkit.com         |
| DMart Ready       | https://www.dmart.in        |
| Easyday           | https://www.easyday.in_     |
| Flipkart Grocery  | https://www.flipkart.com    |
| FreshToHome       | https://www.freshtohome.com |
| Nature's Basket   | https://naturesbasket.co.in |
| JioMart           | https://www.jiomart.com     |
| Spencer's         | https://www.spencers.in_    |
| SPAR India        | https://www.sparindia.com   |
| STAR Quik         | https://www.starquik.com    |
| Zepto             | https://www.zeptonow.com    |
| ZopNow            | https://www.zopnow.com      |

### **Section III. Competition**

India's domestic industry is the primary competitor for U.S. retail foods with its competitive pricing against imports. Many third-country competitors enjoy seasonal and freight advantages over the United States due to proximity and lower prices. Consolidators in nearby markets in

Dubai and Singapore offer quick delivery of smaller shipment volumes that often include transshipped U.S.-origin products. High import duties, labeling requirements, and restrictions on certain imported packaged retail goods also pose challenges for U.S. products in India.

| Product Category   | Total Imports<br>CY 2022 | Major Supply<br>Sources                            | Strengths of Key<br>Supply Countries/<br>Domestic Industry                                    | Advantages (A) and<br>Disadvantages (D) of<br>Local Suppliers  |
|--|--------------------------|--|---|--|
| Edible fruit and nuts;<br>peel of citrus fruit or<br>melons                | \$4.4 billion            | Afghanistan<br>UAE, Benin                          | Growing market<br>demand, preference for<br>specific quality, popular<br>at certain holidays. | Domestic production of<br>some major fruits and<br>nuts is insignificant<br>(A).                                       |
| Spices (e.g., Pepper,<br>Cloves, Anise,<br>Cinnamon)                       | \$745 million            | Sri Lanka,<br>Indonesia,<br>Vietnam,<br>Madagascar | Price competitiveness.  | India is a large<br>producer, consumer, and<br>net exporter of various<br>spices (D)                                   |
| Miscellaneous edible preparations  | \$2 million              |  | Price competitiveness,<br>and freight advantage.  | Domestic processing<br>industry replicates<br>several recipes using<br>low-cost inputs (D).                            |
| Preparations of<br>vegetables, fruit, nuts,<br>or other parts of<br>plants | \$1 million              | u nailana  | Price competitiveness,<br>and freight advantage.  | Domestic processing<br>industry replicates<br>products using low-cost<br>inputs (D).                                   |
| Animal or vegetable<br>fats and oils                                       | \$21.4 billion           |  | Major production hubs and competitive prices.   | Local production<br>inadequate, and more<br>than 40 percent of total<br>edible oil consumption<br>is uses imports (A). |

**Table 4. Competition in Major Product Categories** 

Source: Trade Data Monitor.

# Table 5. Imports of Consumer-Oriented Agricultural Products (\$1000s)

| Country                 | 2022      | 2023              |
|-------------------------|-----------|-------------------|
| country                 |           | (January – April) |
| United States           | 1,128,680 | 354,753           |
| Indonesia               | 404,119   | 123,366           |
| United Kingdom          | 375,450   | 119,750           |
| Cote d'Ivoire           | 349,419   | 19,622            |
| Ghana                   | 309,790   | 102,159           |
| Vietnam                 | 295,948   | 83,631            |
| United Arab<br>Emirates | 290,237   | 111,318           |
| Benin                   | 264,809   | 7,449             |
| Afghanistan             | 257,534   | 95,246            |
| Sri Lanka               | 210,310   | 59,180            |
| Guinea-Bissau           | 198,785   | 4,101             |

| 189,230   | 50,381                        |
|-----------|-------------------------------|
| 173,396   | 93,268                        |
| 156,175   | 58,501                        |
| 155,982   | 60,161                        |
| 2,739,894 | 747,749                       |
|           | 173,396<br>156,175<br>155,982 |

Data source: Trade Data Monitor, Ministry of Commerce and Industry, Government of India.

### **Section IV. Best Product Prospects**

India's food retail market has witnessed major transformation and growth over the last decade, with an estimated \$850 billion reach by 2025. Sectoral growth is driven by factors such as increasing per capita income, urbanization, dual income households, modern retail, cash and carry formats, and e-retail. India currently houses over 12 million grocery stores, and more than a million wholesalers and distributers supplying goods to retail, food processing, and food service industries. Post contacts report that health and wellness, immunity-boosting, organic, vegan, sugar-free, and gluten-free food products remain popular trends. Additionally, demand for premium, high-quality, hygienic, packaged, and convenient (ready-to-cook and ready-to-eat) food items is growing. Opportunities for U.S. exporters exist in consumer-oriented products, especially tree nuts, fresh fruits, and packaged/processed foods.

Imported products in high demand include tree nuts (almonds, walnuts, pistachios, pecans (HS 0802); leguminous vegetables, dried, shelled pulses (HS 0713); processed, dried fruits, fresh fruits like apples and pears, (HS 0808); beverages, spirits, and vinegar (HS 22). Cocoa products (HS 18), fruit juices (HS 2009), fruit pulps (HS 2202), seasonings, condiments, and sauces (2103) although not imported in large quantities from the United States, have good potential.

| Product<br>Types                   | Import<br>Value<br>CY 2022 | Import<br>Volume<br>CY 2022 | Basic Import<br>Tariff <sup>6</sup>                     | Key<br>Constraints                                      | Market<br>Attractiveness<br>for USA   |
|------------------------------------|----------------------------|-----------------------------|---|---|---|
| Tree Nuts                          | \$3.5 billion              | 1,763,598                   | Varies, see USDA<br>GAIN: <u>IN2022-</u><br><u>0080</u> | Competition<br>from other<br>suppliers,<br>tariffs      | Greater health<br>awareness,<br>aspiring middle<br>class, and<br>growing retail<br>industry |
| Chocolate and<br>Cocoa<br>Products | \$377 million              | 103,738                     | 30%   | Competing<br>domestic and<br>international<br>suppliers | Strong brand and<br>quality<br>preference   |
| Fresh Fruits                       | \$572 million              | 656,167                     | 25% to 105%   | Competing<br>domestic and<br>foreign<br>suppliers       | High interest in<br>quality fruits,<br>growth of<br>organized retail                        |

| Fruit and<br>Vegetable<br>Juices     | \$43 million  | 25,810 liters         | 35 to 50%  | Competing<br>local, foreign<br>suppliers and<br>manufacturing | Increasing health<br>awareness and<br>shortage of<br>quality products |
|--------------------------------------|---------------|-----------------------|------------|---|---|
| Beverages,<br>Spirits and<br>Vinegar | \$1.1 billion | 708,150,193<br>liters | 30 to 150% | High tariffs,<br>competing<br>domestic<br>suppliers           | Growing<br>consumption and<br>lack of domestic<br>production          |

Source: Trade Data Monitor and Central Board of Indirect Taxes and Customs, Government of India.

# **Products Not Present Because of Significant Barriers**

Several trade restrictions limit market access for U.S. food products. Except for poultry meat and poultry products, imports of most animal and livestock-derived food products are banned due to established Indian import requirements. This includes certain sub-categories in the Harmonized Tariff Schedule under Chapters 2, 3, 4, 5, 16 and 21.

Effective July 8, 2006, the Government of India's (GOI) Foreign Trade Policy (2004-2009) specified that all imports containing products of modern biotechnology must have prior approval from the Genetic Engineering Approval Committee (GEAC), Ministry of Environment, Forest and Climate Change. The policy also made a biotech declaration mandatory. The only food products derived in part from GE crops currently authorized for import into India are soybean oil and canola oil derived from select events. For more information on India's biotech import policy, please refer to USDA India GAIN report India: Agricultural Biotechnology Annual.

| 7A: Top Consumer-Oriented Products<br>Imported from the World |               | 7B: Top Consumer-Oriented Products Imported<br>from the United States |               |
|---|---------------|---|---------------|
| Description   | CY 2022       | Description   | CY 2022       |
| Cashew Nuts, Fresh or<br>Dried, In Shell                      | \$1.8 billion | Almonds, Fresh or Dried, In Shell                                     | \$915 million |
| Almonds, Fresh or<br>Dried, In Shell                          | \$967 million | Apples, Fresh   | \$6 million   |
| Apples, Fresh   | \$320 million | Walnuts, Fresh or Dried, In Shell                                     | \$7 million   |
| Dates, Fresh or Dried   | \$229 million | Almonds, Fresh or Dried, Shelled                                      | \$13 million  |
| Pepper of Genus Piper,<br>Not Crushed/Ground                  | \$204 million | Food Preparations Nesoi   | \$15 million  |
| Others  | \$3.9 billion | Others  | \$173 million |

### **Table 7. Top Consumer-Oriented Product Imports**

### **Section V: Key Contacts and Further Information**

| Foreign Agricultural Service                      | Foreign Agricultural Service                                    |  |
|---|---|--|
| Embassy of the United States of America           | U.S. Consulate General Mumbai                                   |  |
| Chanakyapuri, New Delhi - 110 021                 | C-49, G-Block, Bandra Kurla Complex                             |  |
| Phone: +91-11 - 2419 8000                         | Bandra E, Mumbai - 400 051                                      |  |
| Email: <u>agnewdelhi@.usda.gov</u>                | Phone: +91-22 - 2672 4000                                       |  |
| Web: U.S. Embassy, New Delhi                      | Email: <u>Agmumbai@usda.gov</u>                                 |  |
| Twitter: @USDAIndia; Instagram: @tasteofamericain | Web: U.S. Consulate General Mumbai                              |  |
|   | Twitter: <u>@USDAIndia;</u> Instagram: <u>@tasteofamericain</u> |  |

# For additional information, please review relevant FAS India GAIN reports:

- FAS Homepage
- FAS India Exporter Guide
- India's Online Grocery Market
- FAS India Food Processing Ingredients
- FAS India Food Service Hotel Restaurant Institution
- FAS India Plant-Based Meat Substitutes Market
- India: Sweet Opportunities in the Indian Confectionary and Snacks Market

#### Attachments:

No Attachments